



Anthony R. Kies  
Chief of Police

MUSCATINE POLICE DEPARTMENT  
OFFICE OF THE POLICE CHIEF  
312 East 5<sup>th</sup> Street  
Muscatine, IA 52761  
(563)263-9922 FAX (563)288-0964



Steven Snider  
Assistant Police Chief

Amy was instrumental in launching the Muscatine PD's co-responder program in 2022. Despite a brief hiatus in 2023, she returned in 2024 with a renewed commitment to the role. Since her return, she has provided unwavering support to the department and the community. Her dedication to the wellbeing of others is a hallmark of her service.

### **Service and outstanding contribution**

During the Hy-Vee homicide incident, Amy demonstrated an exceptional commitment to the community's mental and emotional health. Her efforts went far beyond her standard duties as a co-responder:

- **Immediate coordination:** On the day of the incident, Amy and her coworker, Alli, proactively contacted every Hy-Vee employee to check on their welfare and connect them with necessary services. This rapid response helped ensure that support was available to those who had experienced a deeply traumatic event.
- **Sustained on-site support:** For the entire week following the incident, Amy remained on-site at Hy-Vee. She worked alongside Hy-Vee's employee assistance program (EPA) staff, providing a continuous presence of support and answering questions from employees and customers alike. Her dedication in the immediate aftermath was vital for the affected community.



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- **Long-term follow-up:** Beyond the immediate crisis, Amy ensured that support was sustained. Two days after the initial outreach, she and Alli reconnected with all employees for a follow-up check-in. At the end of the week, Amy made a final round of calls to ensure everyone was doing well. This demonstrated her understanding that recovery is a process, not a single event.
- **Community impact:** Hy-Vee management expressed immense gratitude and were deeply impressed by Amy's dedication. Her actions strengthened the relationship between the police department and local businesses, highlighting the essential and compassionate role of the co-responder program.

As the department lacks a formal civilian award, bestowing the Medal of Merit on Amy would provide fitting recognition for her extraordinary and selfless actions in service to the Muscatine community. Amy you made our department shine in one of our most trying moments and I am forever grateful for your work and impact in our community and our department.