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**PRESS RELEASE**

For more information contact:

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**FOR IMMEDIATE RELEASE**  
**JULY 13, 2021**

**PHONE SYSTEM OFFLINE AT CITY HALL, OTHER CITY BUILDINGS**

*Investigation continues to resolve issue, restore phone service*

**MUSCATINE, Iowa** – The phone lines are down at Muscatine City Hall and several other City buildings including Public Works. The outage is being investigated and will be resolved as soon as possible.

If you need to contact an individual or department at City Hall, please visit our website (<http://www.muscatineiowa.gov>) and visit the [CONTACT US](#) section in the Helpful Links at the bottom of the home page for individual contact information. You can also private message the City on Facebook.

We will issue a notice when service has been restored.